

The Learning Company
Communication and Ethics
Student Outline

COURSE DESCRIPTION:

This course will provide an understanding of the acceptance of responsibility for professional communication, conformance to intra-professional and interprofessional communication methods and standards, and use of conflict resolution and problem-solving techniques. It will also provide an understanding of the establishment of professional client relations, formation of sound judgements about therapeutic vs non-therapeutic boundary and trust issues, and the formation of sound judgements about sexual impropriety, boundary and trust issues.

DURATION: 60 Hours

TEXTBOOK/RESOURCES:

- *Massage Therapy Association of Manitoba – Website – www.mtam.mb.ca*
- Regulated Health Professions Act
- Health Care Consent Act
- Personal Health Information Act
- Manitoba Government – Website – gov.mb.ca

COURSE OBJECTIVES:

After completing this course, you will understand:

- Problem solving techniques and the role of a Massage Therapist
- Therapeutic relationships
- Ethical Decision Making
- MTAM Code of Ethics, Standards of Practice
- CMTA Policies and Position Statements
- PHIA – Personal Health Information Act
- RHPA - Regulated Health Professions Act

KEY TOPICS:

- Communicate effectively on multiple platforms
- Employ aspects of legislation, rules, regulation and statutes

EVALUATION:

Each student's performance is evaluated based on the satisfactory completion of all exercises and assignments to the standard set by the instructor as well as achieving a passing grade on all tests. *The passing grade for this subject is 70%.*

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METHOD OF EVALUATION:

Assignments	20%
Presentation(s)	10%
Tests	20%
Final Exam	30%
Oral Practical Exam	20%