Chapter 18: Grooming and Dressing

Shampooing a Client's Hair in Bed					
	Na	Name:			
	Date:				
Remember to promote:					
Dignity • Independence • Individualized Care • Preferences • Privacy • Safety					
Pre-Procedure	S	U	Comments		
1. Identify the client, according to					
employer policy.					
2. Explain the procedure to the client.					
3. Practise proper hand hygiene.					
4. Collect the following supplies:					
☐ Two bath towels					
☐ Face towel or washcloth					
□ Shampoo					
☐ Hair conditioner (if requested by					
client)					
□ Bath Thermometer					
□ Pitcher or nozzle (if needed)					
☐ Shampoo tray (if needed)					
□ Basin or pail (if needed)					
□ Waterproof pad (if needed)					
☐ Gloves (if needed)					
□ Comb and brush					
□ Hair Dryer					
5. Arrange the items close at hand.					
6. Provide for privacy. Practise proper					
hand hygiene.					
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Procedure	S	U	Comments		
7. Position the client as close to the edge of the bed as possible for the method you					
will use. Place the waterproof pad and					
shampoo tray under the head and					
shoulders, if needed.					
8. Place a bath towel over the shoulders					
or over the pillow.					

9. Brush or comb hair to remove snarls	
and tangles.	
10. Raise the bed rail if used.	
11. Obtain water. Water temperature	
should be about 40.5°C (105°F). Test	
temperature using a bath thermometer,	
according to your employer's policy.	
Allow the client to test the water	
temperature with the hand.	
12. Lower the bed rail if used.	
13. Put on gloves if needed.	
14. Ask the client to hold a dampened	
face towel or washcloth over the eyes,	
making sure that it does not cover the	
nose or mouth.	
15. Use the pitcher or nozzle to wet the	
hair.	
16. Use a small amount of shampoo.	
17. Work up a lather with both hands.	
Start at the hairline. Work toward the	
back of the head. If the client is leaning	
forward, start at the back of the head and	
work toward the hairline.	
18. Massage the scalp with your fingertip	
pads.	
19. Rinse the hair.	
20. Repeat steps 15 through 18.	
21. Rinse the hair completely.	
22. Apply conditioner following the	
directions on the container.	
23. Squeeze water from the client's hair.	
24. Cover the hair with a bath towel.	
25. Dry the client's face with the towel.	
26. Help the client raise the head, if	
appropriate.	
27. Rub the hair and scalp with the towel.	
Use the second towel if the first becomes	
wet.	
28. Comb or brush hair to remove snarls	
and tangles.	
29. Dry and style the hair as quickly as	
possible.	

30. Remove gloves if used. Practise				
proper hand hygiene.				
Post-Procedure	S	U	Comments	
31. Provide for safety and comfort.				
32. Place the call bell within reach.*				
33. Follow the care plan for bed rail use.*				
34. Remove privacy measures.				
35. Clean and return equipment to its				
proper place.				
36. Discard disposable items.				
37. Follow employer policy for handling				
dirty linen.				
38. Practise proper hand hygiene.				
Report and Record your actions and				
observations, according to employer				
policy.				
*Steps marked with an asterisk may not apply in community settings.				